*BIZ & IT COACH CV*

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*LANGUAGES: Spanish: Mother language.*

*English: Understands 100%, talk fluently.*

*Main projects & Skills:*

* ***Enterprise Architecture***
* ***Lean Enterprise/Business Transformation***
* ***BPM – Business Process Management***
* ***Performance Management, Activity Monitoring***
* ***I/T Governance, Portfolio Management***
* ***PMO – Project Management Office***
* ***I/T Consulting (BSM, BCP/BIA, etc.)***
* ***KM/BI – Business Knowledge/Intelligence***
* ***ERP, CRM, GRP, CRM (SAP Health Check)***
* ***On Demand Services, IT/ BP Outsourcing.***
* ***Business & IT Audit Solutions (ITIL,COBIT,CMMI)***

***Main achievements:***

*2011- BCP Cedis OXXO actual*

*2011- Security strategy company wide Liverpool*

*2010- SAP Implementation UR Mty*

***Professional History:***

*2006 – Actual Biz & IT Coach, freelance consultant & project mgr*

*2005 – Jan 2006 Sybase Mexico Country Manager*

*1993 – 2004 General Managers of CAPI S.C. and IT consulting firm.*

*Main projects & Skills:*

*BSM, ITSM-ITIL*

*SAP planning and implementation*

*IT Architecture planning and implementation*

*SLM planning and implementation*

*IT Governance structure (organization)*

*BPR, SCM, BPM*